



Important Update: Rate Lock Extension Policy Change

You provided feedback, and we listened! Effective immediately, we will no longer require 9 days remaining on the lock at time of closing docs drawn. We have adopted the following extension policy: "All loans (purchase and refinance) must have 5 days remaining on the lock at time of closing docs drawn. If lock expiration date is less than 5 days, the lock must be extended accordingly at cost."

We appreciate the feedback and partnership in improving the process. We also strive to make sure that we set realistic expectations on timeframes so don't forget to review the current turn times posted on page 1 of our rate sheet.

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